



Do you know you have control over how much you pay?

To a large degree, your water and wastewater costs are based on the amount of water you use. You can limit non-essential use by following these 3Rs:

REDUCE your everyday water use.

- **Turn off the tap** while shaving or brushing your teeth.
- **Take shorter showers.** Cutting your shower time in half, from 10 minutes to 5 minutes, can save you 75 litres of water per day.
- **Keep a container of drinking water in the refrigerator**, instead of waiting for running water to get cold.
- **Load your dishwasher to capacity.**
- **Use the load selector to match the water level to the size of the laundry load** or only wash full loads.

RETROFIT your old water-guzzling appliances and fixtures with new water-efficient ones.

- **Install water efficient fixtures.** Six-litre toilets, low-flow showerheads, front-loading washing machines, tap aerators and water efficient dishwashers allow you to do the same job while using considerably less water.
- **Insulate your water pipes.** You'll get hot water faster and avoid wasting water while it heats up.
- **Consider installing an instant water heater** on your kitchen sink so you don't have to let the water run while it heats up.

REPAIR leaks. You may be wasting up to 50% of your water on leaks.

- **Fix the drips.** A drip every second from your hot water tap will fill a bathtub 16 times in just one month. Replace worn washers and valve seats to keep water use down.
- **Ensure your stop and waste valve is in working condition** in case of a leak in your internal system.
- **It is the responsibility of the owner to check the water consumption** for the billing period on your water bill with the inside meter reading.
- **Check for leaks regularly.** Keep an eye on your faucets, toilets and any other fixtures in your home that supply water.
- To determine if you have a leak, read your water meter before and after a two hour period when no water is being used. If the meter does not read exactly the same, there is a leak.
- Put a leak detector tablet or a few drops of food colouring into your toilet tank and wait a few minutes. If the coloured water makes its way into the toilet bowl, your toilet is leaking.