



DRINKING WATER CHARACTERISTICS

What could cause my water to appear cloudy?

At times you may find your tap water appears cloudy. When cold water becomes warmer it causes dissolved air which is released in the form of bubbles. The bubbles give the water a cloudy appearance. Pour cold water into a glass and observe to confirm. Gradually you should notice the air bubbles disappear.

What could cause my tap water to have a taste/odour?

If you notice a “musty” or “sulfur” odour when using your faucets, it is possibly caused by soap, dirt or debris lodged in your drain system. Taste and odour can also be detected at times from the chlorine residual in the water. The Provincial Regulations require that we maintain a certain chlorine residual in the water at all times to ensure the quality of water in the system. A simple activated carbon filter on your drinking water faucet will eliminate this problem.

What could cause my tap water to have a rusty colour?

Sediments in the watermain can be disturbed when flushing waterlines and fire hydrants resulting in a brown or red coloured tap water. This flushing is a necessary function at times to keep the water in the lines fresh and to ensure the system is in good working order. This cloudy water is not a health concern and can usually be eliminated by running your cold water tap for a few minutes.

If the coloured water is noticed when turning on your hot water tap you will most likely need to drain the sediment in the bottom of your hot water tank. Place a container under the tank’s faucet, allow the tank to empty for about one minute and repeat monthly to prevent any sediment buildup.

For additional information contact OMI Canada Inc. at 1-866-786-2421.