

Public Works 9577 Port Franks Road Thedford, ON NOM 2N0 T: 519-243-1400 / 1-866-943-1400 www.lambtonshores.ca

## **Bulk Water Station Details**

Instructions on Creating an Account and/or Receiving a PIN Number

- 1. Call and/or visit the Municipality of Lambton Shores office at 9577 Port Franks Road, Thedford, ON N0M 2N0 and/or 519-243-1400.
- 2. Be prepared with information for the account that may include full name and mailing address, phone number, email address, and business information if applicable.
- 3. Customers are encouraged to create an account even if only looking at a potential one time use as one time use PINs will expire 24 hours after being generated.
- 4. Receive PIN for use at either the Northville or Forest Location.

## **How to Operate the PIN System**



Instructions on using the stations – posted at either location are the same instructions as seen in the above image.

- 1. Connect the hose to whatever apparatus is being filled.
- 2. Enter unique four-digit PIN and press enter (#).
- 3. The water will then start flowing. When nearing completion, press star (\*) twice and the water will stop flowing. Factor in that once the stop command is entered the water will still flow for a short period of time before it shuts down.

You may wish to record your account information in a similar format to the below table and print it out for quick reference. Most customers will likely only utilize one (1) PIN for all their operations, though if there was a functional need for more than one that is permitted.

User Information	PIN
Example Business Truck A	1234
Example Business Truck B	1423

## **Contact Information**

Please direct any further questions you may have to the following representatives:

Sam Shannon Infrastructure Manager (P) 519-243-1400 Ext. 8215 sshannon@lambtonshores.ca

Jodie Poland Public Works Assistant (P) 519-243-1400 Ext. 8210 jpoland@lambtonshores.ca